



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE as an IQNet Partner hereby states that the organization
ERCIYES ÇELİK HALAT TEL SAN. VE TİC. A.Ş.

MIMARSINAN OSB. 19. CAD. NO:32 MELİKGAZI -
 KAYSERİ / TÜRKİYE

has implemented and maintains a
 CUSTOMER SATISFACTION MANAGEMENT SYSTEM
 which fulfills the requirements of the following standard

TS ISO 10002:2014

Issued on: 19-09-2016

for the validity date, please refer to the original certificate* issued by TSE

Registration Number : TR-MY-027/10-R14



Michael Drechsel
 President of IQNet



Gökçen Bircan Değerliyurt
 Head of System Certification Group

IQNet Partners:**

AENOR Spain AFNOR Certification France AIB-Vinçotte International Belgium APCER Portugal
 CISQ Italy CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany
 FCAV Brazil FONDONORMA Venezuela ICONTEC Colombia IMNC Mexico Inspecta Certification Finland INTECO Costa Rica
 IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland PCBC Poland
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 SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
 IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

** The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



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Annex to IQNET Certificate Number :TR-MY-027/10-R14

Name and Address of the certified organization

ERCİYES ÇELİK HALAT TEL SAN. VE TİC. A.Ş.

MIMARSINAN OSB. 19. CAD. NO:32 MELİKGAZI - KAYSERİ / TÜRKİYE

Scope of the Certificate

PRODUCTION OF

- STEEL WIRE AND ROPE

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This annex is only valid in connection with the above-mentioned certificate



TURKISH STANDARDS INSTITUTION

